

Date: July 21st, 2023

Attendees: Mike Mesisca, Sheranda McGee, Rodney Koenig, Tiffany Mendoza, Vivian Acevedo, Veronique Au, Cheryl Chow, Karla Montes Erika Reyes, Jana Kent, Frank Nguyen, Jocelyn Le, Annie Liu, Magen Costilla, Katie Alexander

Location: Ring Central

<i>Topic</i>	<i>Discussion</i>
Directors Update: Dr. Mesisca	<ul style="list-style-type: none">● Vituity Compliance Modules<ul style="list-style-type: none">○ ~ 2 hours for reimbursement● Annual Meeting in Dallas with Musical Outcome Theme<ul style="list-style-type: none">○ Partnership Meeting<ul style="list-style-type: none">■ September 21-22nd○ Outpatient Medicine<ul style="list-style-type: none">■ October 25-26th● Rodney and Mesisca are currently working on marketing for clinics
Senior Manager Operations: Cheryl Chow	<ul style="list-style-type: none">● New low acuity urgent care opening at Kaiser● Resident housing complex<ul style="list-style-type: none">○ Funded through a grant○ Vituity is providing coverage one day a week.● New site in Patterson area● ADP change in October.<ul style="list-style-type: none">○ Online module training to begin in October

AP Lead Updates:

Tiffany

Bilirubin Check:

- Frank inquired regarding getting a bilirubin check machine after hours.
 - Currently waiting for the previously ordered machine.
- Magen adds NICU has been very helpful in answering any questions
- There is a powerpoint/pdf on the RUEM website under the education tab to find more information

Lidocaine Patches:

- If 5% lidocaine patches are ordered, there will be a bit of kickback.
 - Alternative is to order ZT lido (although it says a different %, it is the same concentration as 5% forementioned per pharmacy.
- You can call the MSC pharmacy for any questions you may have.

Care Gaps:

- Chlamydia (sure swab or urine), colon cancer screening, lead, pap smear and statin medication
 - When in doubt, submit to quest.
 - For IEHP, they only count if they are completed, not just by being ordered by the provider.
 - Cheat sheet for statin medication is in process
 - Lead workflow posted on RUEM website.
 - Pap Smear: Avoid using lubricants and avoid doing them when a patient has vaginal bleeding or has a friable cervix.
 - Can ask the patient to return a different day for pap smear.

Suicidal Ideation and HIV Resources:

SI:

- Mesisca- Patient condition and location changes how to react in this situation. Ask yourself: Are you worried, how worried and do they need to be on a hold prior to leaving the facility.
 - If the patient is high for hurting themselves or others, they need to be placed on a hold even if they are volunteering.
 - Day Times/Hours of MSE: Have the BERT team come over to take the patient to the ED
 - If a patient leaves with an ambulance prior to being placed on a hold, they can technically ask first responders to let them off the ambulance and they must comply with the patient.
 - BERT Team: Behavioral Emergency Response: Nurse with training on de escalation of patients on 5150, meditated and agitated.
 - They can given advice but are not the ultimate decision makers
 - No thoughts of hurting themselves, no plan: This is a judgment call, and they can leave voluntarily.

	<ul style="list-style-type: none"> ○ Low Risk: Refer them to psychiatric urgent care <p><u>Psychiatry</u></p> <ul style="list-style-type: none"> ● There is no one in the Corona CHC building that can write a 5150. <ul style="list-style-type: none"> ○ Discussing the possibility of setting up a telehealth system for psychiatry 5150 hold. ● Security guard at Corona are unable to put their hands on a patient ● If there is a patient you felt that needed to be on a hold but left prior to placing on them one: <ul style="list-style-type: none"> ○ Need to call 911 immediately. Try to remember what they are wearing and in what direction they went. ○ Moreno Valley RUHS PD can look at the cameras for more information ● Jocelyn: Brings up her encounters of 2 SI patients on the same day with difficulty on getting them transportation because EMS can decline if they are too busy. <ul style="list-style-type: none"> ○ Con't: Staff at NBHD clinic don't know what to do when this occurs. There will need to be a sitter for these patients. ● More cases of SI are more likely to occur at the NBHD clinic due to its proximity to Arlington Behavioral Health. <ul style="list-style-type: none"> ○ Mesisca directed at Tiffany and Vivian: Does AMR have to be used for transportation? Would security need to be with them until then? ○ Tiffany adds: Security at corona emphasize they are "only a human recorder" and can't touch a patient. <p><u>HIV:</u></p> <ul style="list-style-type: none"> ● Mesisca- When initiating Prep, share this information in your note that includes the risks, benefits, alternatives and follow up discussed with the patient. Also include information about why the patient came up with their final decision. ● More information to be under the education tab on RUEM website ● There is currently a shortage of Penicillin G so be conscious of this when ordering it. ● Need a pregnancy test ordered and completed when treating women with doxycycline. ● Katie has contact information for Shanon who works up in Psychiatry in Corona.
<p>AP Lead Updates: Vivian</p>	<p>CME workshops</p> <ul style="list-style-type: none"> ● Providers are allotted \$1,500 via reimbursement every year to attend them. <ul style="list-style-type: none"> ○ Go through concurr app for reimbursement ● Register through vituity. ● Next CME workshops are: <ul style="list-style-type: none"> ○ Slit Lamp in Fullerton ○ Advanced workshop in Pomona

	<p>Palm Springs</p> <ul style="list-style-type: none">• Soft opening September 7th <p>Moreno Valley</p> <ul style="list-style-type: none">• Resident Clinic• Soft opening in October 12 <p>Onboarding Providers</p> <ul style="list-style-type: none">• 3 new providers starting in August and September
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Meeting Called to Order 8:00a; Meeting adjourned 9:00a