

Date: August 25th, 2023

Attendees: Mike Mesisca, Sheranda McGee, Rodney Koenig, Tiffany Mendoza, Vivian Acevedo, Veronique Au, Cheryl Chow, Karla Montes, Erika Reyes, Jana Kent, Frank Nguyen, Jocelyn Le, Annie Liu, Magen Costilla, Katie Alexander

Location: Ring Central

<i>Topic</i>	<i>Discussion</i>
Moving XC from 1st floor to the 3rd floor	<p>Mesisca</p> <ul style="list-style-type: none">• Acknowledges the sudden change of express care from the first to the third floor in MSC but emphasizes he appreciates everyone’s hard work and flexibility.• He made sure to get more signs to help locate the new location and waiting area for patients. They are up and looking good. <p>Rodney</p> <ul style="list-style-type: none">• Emphasizing this will be a good change and just another opportunity for RUH staff to see how well providers work with sudden change and under pressure.• New wound cart available to have easier access to commonly used items.<ul style="list-style-type: none">○ Password combination for it is “<u>12345 ENTER</u>”
The passing of Dolores Wright - Executive Assistant	<p>Mesisca</p> <ul style="list-style-type: none">• Spoke about how incredible she was a person. She always put others first and was “othered centered” she oftentimes came to work sick not because she needed the money but because she did not want to let anyone down.• In conclusion- advising providers to take an other centered approach, and try to be understanding of each patient. We might not be able to control what happens as far as timing to see each patient but the provider can control their attitude towards each patient. Apologize for the wait and help the patient the best you can.

New Start Ups - Palm Springs	<p>Cheryl Chow</p> <ul style="list-style-type: none"> ● 3 locations in Central Valley went live August 1st. This includes occupational medicine and urgent care ● Palm Desert Opening in September <ul style="list-style-type: none"> ○ Plan to having <u>Goal Life</u> Catering at Palm Springs in October for the ribbon cutting <p>Rodney</p> <ul style="list-style-type: none"> ● New provider for Palm Springs will be Matt. He will be online next month ● Providers can refer anyone and if they get hired they can receive a bonus.
Partnership meeting in September	<p>Mesisca</p> <ul style="list-style-type: none"> ● Encourages all providers to attend if they aren't scheduled ● He will be presenting for correctional health
Nursing Staff Training	<p>Katie Alexander, NP and Jana Kent, NP</p> <ul style="list-style-type: none"> ● Katie and Jana spoke about how there is fundamental training they have noticed some express care staff were lacking. ● Will be working with Roxy from NBHD clinic to come up with training guidelines. ● Training will include differentiating what patient's could wait to be seen vs urgent patients <p>Rodney</p> <ul style="list-style-type: none"> ● This nursing training will be used as the basic competency for the county once preparations are done.
Training Education	<p>Vivian</p> <ul style="list-style-type: none"> ● Vituity offers training ● There will be a DEA education in October regarding Peds ● There is a DEA requirement of 8 hours of MAT, no reimbursement <p>Tiffany</p> <ul style="list-style-type: none"> ● EMrap is a good tool to use. If you want access to this, you can ask Tiffany. ● If you do a CME, you can get CME reimbursement <p>Mesisca</p> <ul style="list-style-type: none"> ● RUHS compliance is currently being assigned. 3 hours can be billed to RUHS for completing them
Bilirubin Feedback from Dr. Leema, Chair of Pediatrics	<p>Tiffany</p> <ul style="list-style-type: none"> ● Always check bilirubin for patients, even if they have a scheduled appointment with a pediatrician the next day. Bilirubin checks need to be made in a timely manner as directed by the pediatrician. ● Important to differentiate and assess what the patient really needs. <ul style="list-style-type: none"> ○ If the ACC documents belly check, make sure to do chart review and make sure to find out if the patient needs a bilirubin

	<ul style="list-style-type: none"> ● If a patient is getting a subcutaneous check, the provider still needs to get a blood draw even if they put the information in the calculator. <p>Rodney</p> <ul style="list-style-type: none"> ● ACC is not medically trained so the provider needs to make sure they are patient advocates and figuring out what the patient is really there for and needs. <p>Mesisca</p> <ul style="list-style-type: none"> ● Any kid under 7 days is probably there for a bili check.
Student Loan Repayment	<p>Tiffany</p> <ul style="list-style-type: none"> ● Tiffany, Vivian and Frank applied for VERSA and got preliminary acceptance. ● If the provider does not meet specific hours they will have to pay the loan back. <ul style="list-style-type: none"> ○ RUHS counts for 10 years that can be forgiven. In order for it to count, the provider will have to have 120 payments which in summary is making 1 payment a month for 10 years. ○ Forbearance or deferred does not count. ○ Another way is if the provider is working 6 months, they would have had to have worked 900 hours which is ~ 15 shifts per month. If a provider needs to meet these requirements but are short on number of shifts, they can do 10 hours of admin hours.
STI Screening	<p>Tiffany</p> <ul style="list-style-type: none"> ● It is a 3 point test. Ask patients whether they participated in oral sex, anal sex or sex toys. <ul style="list-style-type: none"> ○ Make sure to swab the throat and anus (using separate swabs, indicating which is from anus and oral). ○ The patient can swab themselves if necessary (as done in planned parenthood) ● Chlamydia screening is a good care gap but make sure the patient gives a urine sample because it doesn't count until they get it done
PEP and PrEP in NBHD Clinic	<p>Jocelyn Le, PA-C</p> <ul style="list-style-type: none"> ● Powerpoint will be uploaded to RUEM website ● Vanessa, MD in NBHD asked whether we can initiate PEP and PrEP for patients ● Only to be done in NBHD clinic for now ● When to utilize: The EIP goal is 48 hours to get the patient an appointment and 7 days from testing to care ● Walgreens near the NBHD clinic will typically carry the medications ● Ambulatory referral needs to be placed for EIP. Send and epic message and attach the patient ● There is an order set available <ul style="list-style-type: none"> ○ <u>XC PEP LABS</u>

<p>Well Child Checks</p>	<p>Tiffany</p> <ul style="list-style-type: none"> ● Well child checks are not to be done in clinic ● Do NOT put “well child” diagnosis ● Providers need to make sure to help make an appointment with pediatrics for the patient for a “well child” appointment ● Providers are still able to do vaccine, school and sports physical <ul style="list-style-type: none"> ○ Make sure the patient/family is understanding what this means
<p>Marketing and Access to XC Clinic</p>	<p>Mesisca</p> <ul style="list-style-type: none"> ● Planning for an optional meeting in the future in regard to marketing and access ● The appointment line on “My Chart” goes to Loma Linda not RUHS and at the moment there is nothing on the app regarding express care. He will be working to get both of these things changed. ● Ask patient’s where they heard of the express care from and if online to be more specific. ● On high census days, encourage patients to come back to the clinic on a different day (with lower census) to review blood work or other time consuming things.

Meeting Called to Order 8:00a; Meeting adjourned 9:00a