

**Date: April 19th, 2024**

**Attendees: Michael Mesisca, Tiffany Mendoza, Vivian Acevedo, Matthew Keane, Krista St. Onge, Kurt Harris, Sheranda McGee, Karla Montes, Cheryl Chow, Christine Paley, Cameron Learman, James Stuart, Magen Costilla, Katie Alexander, Lawrence Gates, Frank Nguyen, Jocelyn Le, Loni Silveira**

**Location: Ring Central**

<b><i>Topic</i></b>	<b><i>Discussion</i></b>
<b>Team Events</b>	Symposium <ul style="list-style-type: none"><li>• Everyone is encouraged to go. Team dinner will be held the first night.</li><li>• Vivian will be there the first day and Jocelyn the second.</li></ul> Partnership Meeting <ul style="list-style-type: none"><li>• Will be held in October in Chicago</li></ul>
<b>Introductions</b>	Vivian <ul style="list-style-type: none"><li>• Meet Lawrence Gates and Bushra Hasan</li></ul>
<b>Loan Forgiveness</b>	Vivian <ul style="list-style-type: none"><li>• Make sure to set up a meeting with Dr. Khan approximately 2 weeks early</li><li>• HRSA criteria score for express care is 19.</li><li>• FQHC can be done in a day. Vivian, Frank and Tiffany have been approved.</li><li>• Full Time: 75,000 increase for a 2 year commitment. Need to work 40 hours a week but you get 7 weeks of vacation.</li><li>• Part Time: 37,000 and need to work 20 hours a week.</li></ul> Matthew Keane <ul style="list-style-type: none"><li>• He will try to apply in regards to palm springs to see if he qualifies. He is listed as inactive.</li></ul>
<b>Radnet</b>	Vivian <ul style="list-style-type: none"><li>• Please make sure everyone has access to Radnet regularly. Try to check it as frequently as possible to keep it updated.</li><li>• Order the XR <b>STAT</b> so they can get the same day appointment</li></ul> Tiffany <ul style="list-style-type: none"><li>• Patients should only be sent to the ED if there was a high risk factor.</li></ul>

	<p>Kurt</p> <ul style="list-style-type: none"> <li>● Shawn is a good resource to help get the patients in for imaging at Radnet by calling.</li> </ul> <p>Mesisca</p> <ul style="list-style-type: none"> <li>● No news on when there will be in-house radiology at the clinics but MSC positions are filled.</li> </ul>
<p><b>Clinic Site Updates</b></p>	<p>Riverside- Jocelyn</p> <ul style="list-style-type: none"> <li>● No updates</li> </ul> <p>Corona- Vivian</p> <ul style="list-style-type: none"> <li>● Maria will be checking and ordering inventory weekly.</li> </ul> <p>Lake Elsinore- Katie</p> <ul style="list-style-type: none"> <li>● There have been issues with badges, especially on the weekend</li> </ul> <p>Palm Springs- Matthew</p> <ul style="list-style-type: none"> <li>● Nurses huddle time was moved to a later hour so that express care team could be apart of it</li> <li>● On Wednesdays, the mobile unit goes all the way up to Coachella Valley.</li> <li>● Matt shadowed their operation and will be covering the mobile unit in May.</li> <li>● Phone visits are mostly done throughout all clinics. PIC had one on one with Dr.Khan. She would like video visits to be done instead of phone visits because phone visits might go away as a billable visit. Need to figure out a process that can be used by all express care clinics. <ul style="list-style-type: none"> <li>○ Tiffany: Video visits could be done using doximity application.</li> <li>○ Matthew: He was informed video visits will need to be done through mychart on haiku app on the ipads.</li> <li>○ Mesisca- Dximity and Haiku are different. Dximity can be listed as how it was done.</li> </ul> </li> </ul> <p>MSC- Tiffany</p> <ul style="list-style-type: none"> <li>● Volume has been high.</li> <li>● The weekends are starting to have scheduled hospital discharge follow ups. We will be trying to send them to other clinics as MSC is always busy.</li> <li>● Mesisca: Due to MSC being busy at different times, we will look into possibly having a float shift</li> </ul> <p>MoVal- No lead at this time.</p> <ul style="list-style-type: none"> <li>● Tiffany is working with the clinic RN to get all access to CARES and RADNET.</li> <li>● Kurt: Requesting more rooms. He would also like to make sure clinics know what they are able to do.</li> </ul>

<p><b>Work Safety and Code MET</b></p>	<p>Safety- Mesisca</p> <ul style="list-style-type: none"> <li>● Safety is a priority. Take someone with you if you need to talk to a patient who is emotional. Providers should have a low threshold to have clinic staff present or at least outside the room.</li> <li>● Safety is about being proactive. You should also have an exit strategy and keep in mind where you are sitting in the room. Make sure the patient is not between you and the door.</li> <li>● You can call 911 if you really feel you need to especially when taking into account that security won't lay hands on a patient.</li> </ul> <p>Code MET- Mesisca</p> <ul style="list-style-type: none"> <li>● Has noted a improvement with delay with a code MET</li> <li>● If there is a code MET in your lobby, please be helpful. Not everyone will go as you think.</li> <li>● Behavioral Health does not have an obligation to go.</li> <li>● BH therapist might not be in the position to do a 5150 home so make sure you have a BH resources handy.</li> </ul>
<p><b>Miscellaneous</b></p>	<p>Compliance</p> <ul style="list-style-type: none"> <li>● RUHS compliance is active, please complete as soon as possible.</li> </ul> <p>Timesheets</p> <ul style="list-style-type: none"> <li>● Leads continue to do their best to remind the providers as the due date is approaching</li> </ul> <p>Wound Care</p> <ul style="list-style-type: none"> <li>● Vivian: We do not have a wound care clinic. If the wound is above the knee, the referral needs to go to general surgery. If the wound is below the knee, the referral needs to be made out to podiatry.</li> </ul> <p>EKG Orders</p> <ul style="list-style-type: none"> <li>● They can be ordered as normal and then will be clinic performed. This way they can appear on the chart automatically.</li> </ul> <p>Pap Smears</p> <ul style="list-style-type: none"> <li>● County is tracking care gaps</li> <li>● Lawrence: Sometimes the MA can order the papsmear under the patient's PCP</li> <li>● Mesisca: If you order something, you are on the hook to have a warm hand off. There needs to be shared ownership.</li> </ul>

Meeting Called to Order 8:00a; Meeting adjourned 9:05a