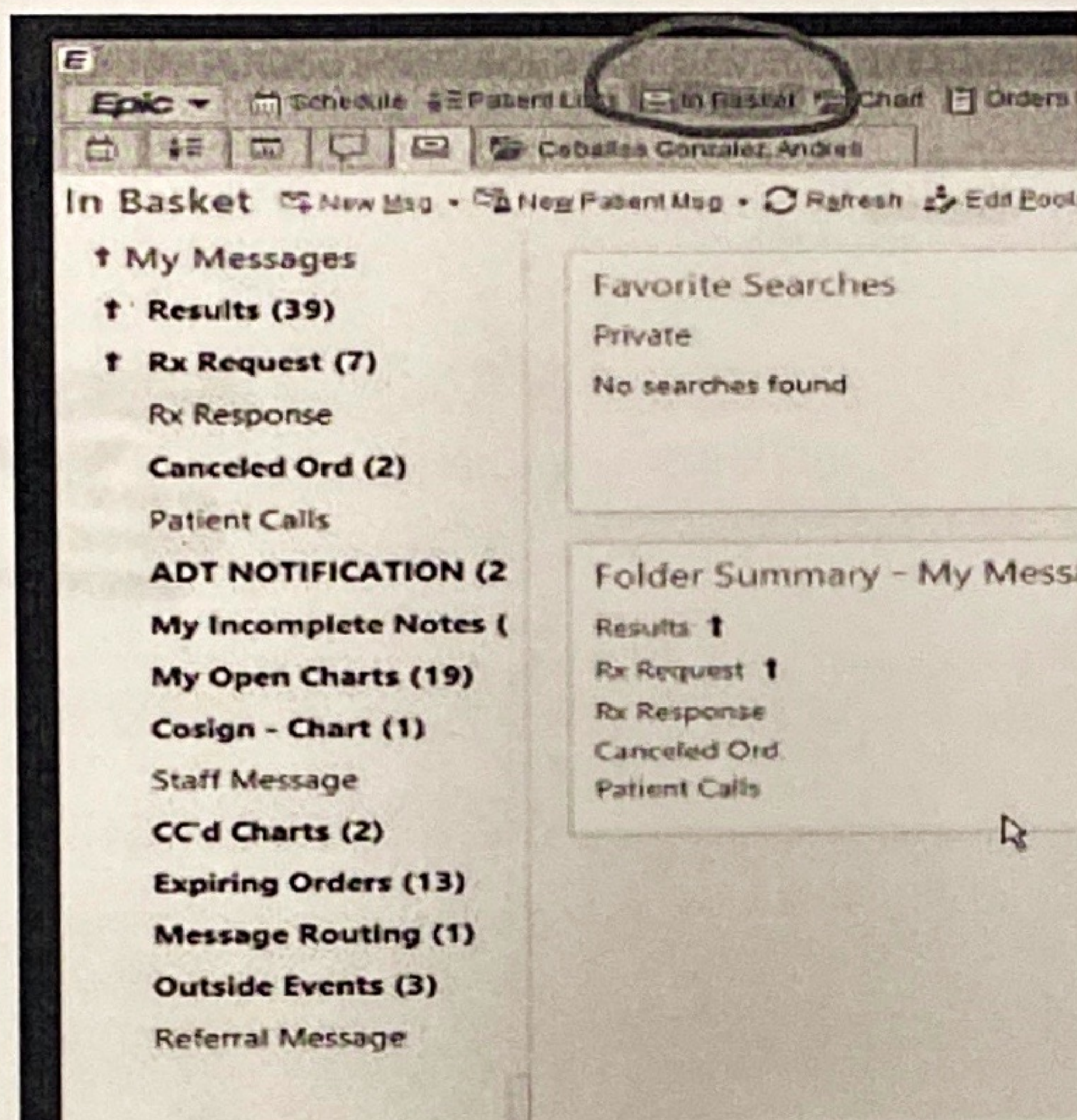


## eConsult Workflow via Epic

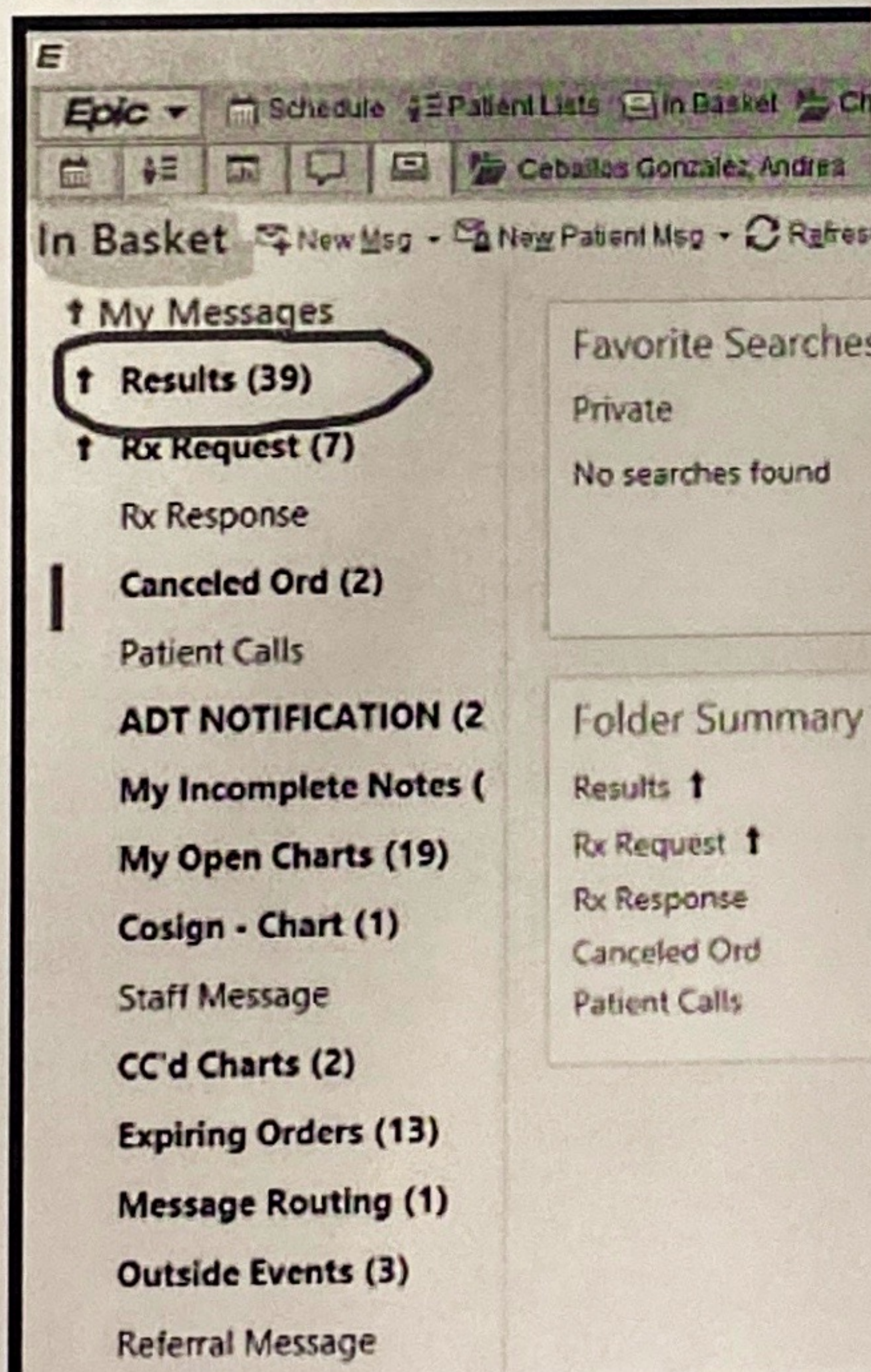
A. Once the PCP is logged in to their Single-sign-on (SSO)

1. Click on the 'In Basket'



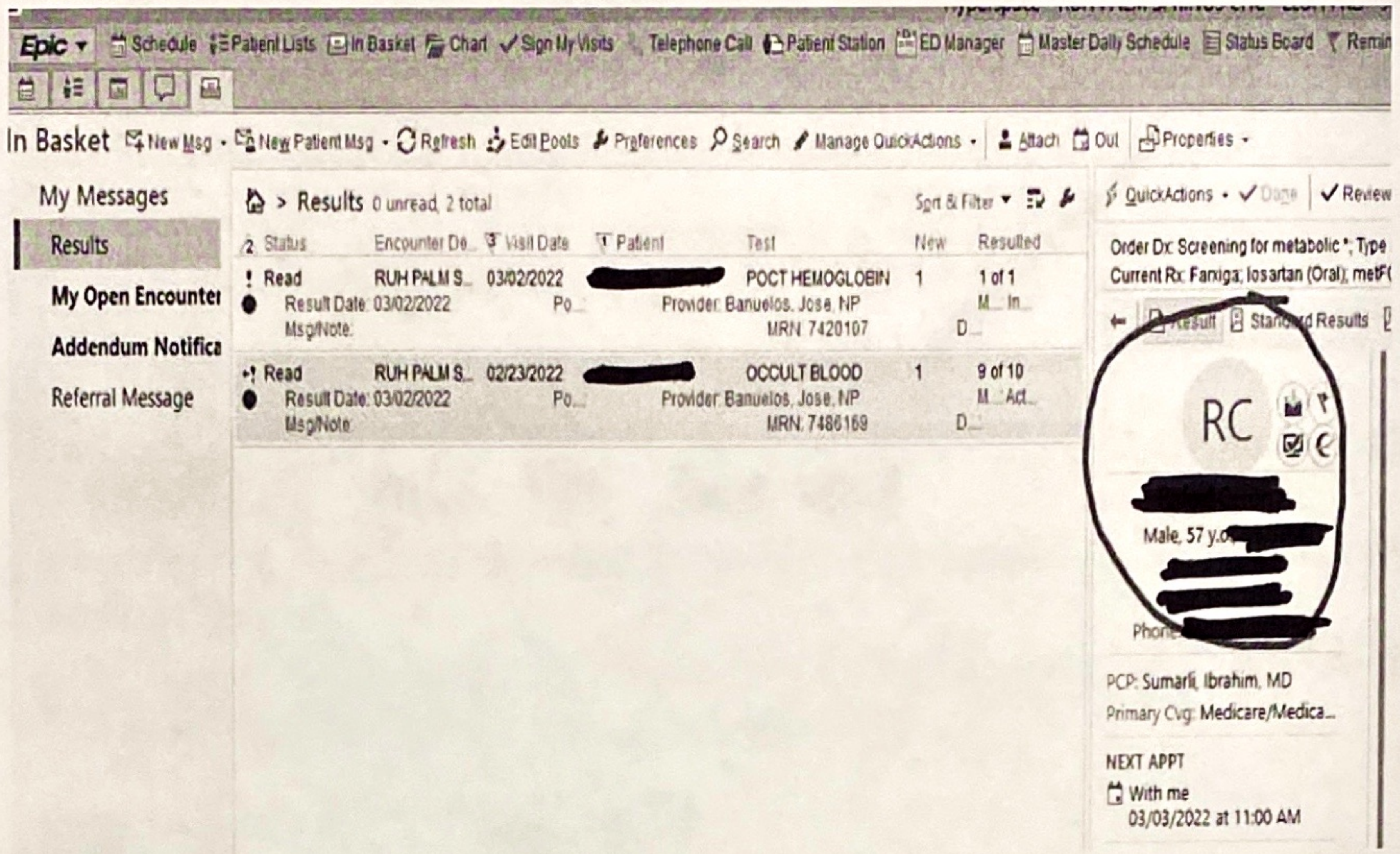
multiple ways  
to access.  
through InBasket,  
econsultive portal,  
with pt MFN.

2. In the In Basket, click on 'Results'





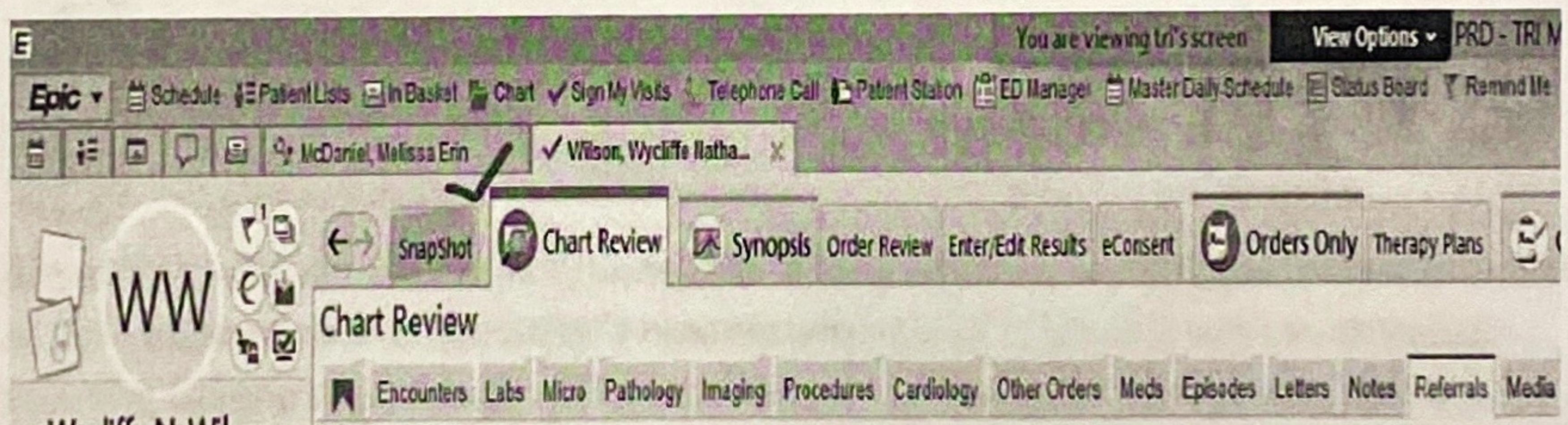
3. In the 'Results' window you will be shown the list of your patients. Click a Patients name (like shown below)



4. Scroll down and you will see 'IEHP"s eConsultIE Web Portal'.

**NOTE:**

You can also access the eConsult Web Portal in your 'SNAPSHOT' tab or in your 'CHART'





Scroll Down the page

AT  
Anna Test  
Female, 71 y.o., 3/12/1950  
MRN: 20022059  
CSN: 127426  
Phone: 951-442-5730 (M)  
PCP: Family Medicine Svc,  
Physician, MD  
Coverage: Riverside County Re...

This eConsult was closed and refers for Face-to-Face Visit

eConsult Authorization Number: H2129380744  
eConsult Authorization Status: [Status]  
eConsult Substatus: [Status]  
eConsult Detail Status: [Status]  
eConsult Authorization Detail Substatus: [Status]  
Referring Agency: SHC  
Specimen Collected: 10/20/21 11:10  
Last Resulted: 10/20/21 11:10

Lab Flowsheet | Order Details | View Encounter | Lab and Collection Details | Routing | Result History

Result Care Coordination  
Patient Communication: [Status]  
Not Released: [Status]

\*  Click here to launch and reply back in IEHP's eConsult Web Portal  
Launch IEHP's eConsult Web Portal

takes you to portal

- Click on 'Launch IEHP's eConsult Web Portal' and it will take you to this window. (The Converge platform)  
On the left-hand side, you will see the list of your pending eConsults (with the name's of the patients in 'RED') under 'Overdue for Response'

RUHS Clinical Care Library

RIVERS UNIVER HEALTH SYS

Reminder: Please continue to <https://providers.iehp.org/>

Specialties- NOW LIVE: <https://...>

Message Inbox

only show messages sent dir

Date	From
03/11/2022 08:09 AM	Diana
This Referral Status is: Sci pt to self schedule	
03/10/2022 02:21 PM	Maria

Pt names in Red

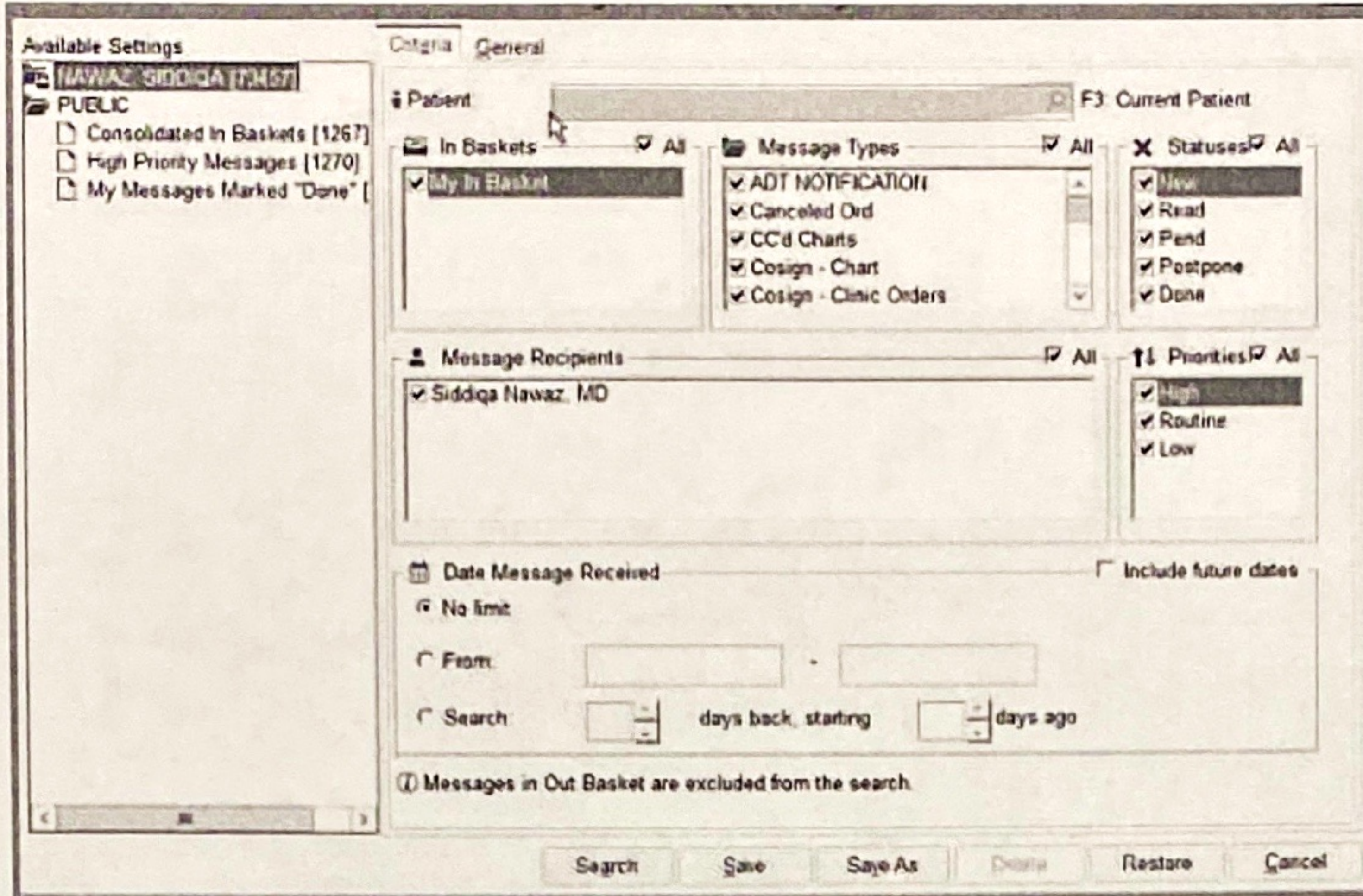
- When you click on a patient's name, the dialog window will appear where you can either respond to the Specialist's recommendations or close the encounter as Pending Diagnostics, Pending Therapeutics, or a final close. Once you click on the 'Send Message' button, you will be taken back to the page on #5.







2. On the search bar, type in the Patient's Hospital MRN number



3. This will open up the eConsult window and the process 4,5,6 on top can be followed again.

May also go to eConsult  
Website.

eConsultie.net